



PRESTBURY PHANTOMS AFC

Purchase terms

1. Introduction

By making a purchase or engaging with the services offered by Prestbury Phantoms AFC (referred to as “we”, “our”, or “us”), you (the “Customer”) agree to these Terms of Service. These terms form a binding agreement between you and Prestbury Phantoms AFC, the entity responsible for providing the goods or services you purchase.

2. Description of Products and Services

We offer a variety of goods and services, including but not limited to memberships and merchandise. Detailed descriptions and pricing for specific goods or services are provided at purchase.

3. Payment Terms

Payments are processed securely via our payment processor, Adyen. Accepted payment methods include credit/debit cards, and other supported methods. Payments may occur as:

Instant Transactions: Payment is deducted immediately upon confirmation.

Subscriptions: Payments for recurring services will be charged at the intervals agreed upon during subscription setup. Customers can manage or cancel subscriptions by contacting us directly.

4. Delivery Information

Responsibility for Delivery: Delivery of goods or services is managed directly by us.

Timeframe: Delivery times vary depending on the product or service.

For delivery-related questions, please contact us directly.

5. Refund and Cancellation Policy

Refunds and cancellations are managed according to our policies:

How to Request a Refund or Cancel a Purchase: Customers must contact us directly.

Process: Refunds, when approved, will be processed via the original payment method within a reasonable timeframe. For physical goods, the Customer may be required to return the product in its original condition.

Responsibility: We are solely responsible for ensuring refunds and cancellations are handled appropriately.

6. Dispute Resolution

We are responsible for resolving any disputes or issues arising from the sale of goods or services. Customers should contact us directly to address disputes.

7. Contact Information

For questions, refunds, cancellations, or dispute resolutions, please contact us:

Legal Entity Name: Prestbury Phantoms AFC

Email Address: lisa.roberts@prestburyphantoms.co.uk (Treasurer)

8. Governing Law

These Terms of Service are governed by the laws of United Kingdom. Any disputes arising under these terms shall be resolved in accordance with the applicable laws and regulations of that jurisdiction.

9. Changes to These Terms

We reserve the right to update these terms from time to time. Customers are advised to review the terms at the time of purchase. By completing a transaction, you acknowledge that you have read, understood, and agreed to these Terms of Service.